



## Lenovo 5WS1L39287 garantii- ja tugiteenus 5 aasta(t)

Brand : Lenovo

Product code: 5WS1L39287

Product name : 5WS1L39287

Lenovo 5WS1L39287. Kasutusaeg: 5 aasta(t), Tüüp: Koha peal



| Features  | Standard Support | Premier Support | Premier Support Plus |
|---|------------------|-----------------|----------------------|
| 24x7x365 support for server machines                        | x                | x               | x                    |
| Advanced technical support available 24x7x365               | x                | x               | x                    |
| Comprehensive hardware and software support                 | x                | x               | x                    |
| Single point of contact for simplified case management      | x                | x               | x                    |
| Technical Account Managers for escalation                   | x                | x               | x                    |
| Next business day onsite visit for rapid resolution         | x                | x               | x                    |
| Standard reporting available                                | x                | x               | x                    |
| Lenovo Service Connect and Premier Asset Tag option         | x                | x               | x                    |
| Proactive issue detection, case review, and resolution      | x                | x               | x                    |
| SLM for proactive asset reporting & relationship management | x                | x               | x                    |
| Accidental Damage Protection                                | x                | x               | x                    |
| Keep the Charge   | x                | x               | x                    |
| Global Battery coverage for up to 4 years                   | x                | x               | x                    |
| International Service Enrollment                            | x                | x               | x                    |
| Coverage for non-Think devices                              | x                | x               | x                    |

| Funktsioonid |           | Funktsioonid         |                      |
|--------------|-----------|----------------------|----------------------|
| Toote tüüp   | Uuendus   | Teenuse liik         | Premier Support Plus |
| Tüüp         | Koha peal | Teenus kaasa arvatud | Varuosad ja töö      |
|              |           | Kasutusaeg           | 5 aasta(t)           |

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