



Lenovo 5WS1L39253 garantii- ja tugiteenus 3 aasta(t)

Brand : Lenovo

Product code: 5WS1L39253

Product name : 5WS1L39253

Lenovo 5WS1L39253. Kasutusaeg: 3 aasta(t)



Features	Standard Support	Premier Support	Premier Support Plus
Directly support for server machines	✖	✔	✔
Enhanced technical support available 24 x 7 x 365	✖	✔	✔
Comprehensive hardware and OS/software support	✖	✔	✔
Single point of contact for simplified case management	✖	✔	✔
Technical Account Manager for escalation	✖	✔	✔
Next business day onsite visit & parts prioritization	✖	✔	✔
Standard reporting available	✖	✔	✔
Lenovo Service Connect and Premier Assist Tag system	✖	✔	✔
Proactive issue detection, case creation, and resolution	✖	✔	✔
QDR for proactive event reporting & relationship management	✖	✔	✔
Accidental Damage Protection	✖	✔	✔
Next Business Day	✖	✔	✔
Global Battery coverage for up to 4 years	✖	✔	✔
International Service Entitlement	✖	✔	✔
Coverage for more than 130 devices	✖	✔	✔

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Toote tüüp	Uuendus	Kasutusaeg	3 aasta(t)

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