



Lenovo 5WS1L39490 garantii- ja tugiteenus 3 aasta(t)

Brand : Lenovo  
Product name : 5WS1L39490  
Product code: 5WS1L39490

Lenovo 5WS1L39490. Kasutusaeg: 3 aasta(t), Tüüp: Koha peal



Features	Standard Support	Premier Support	Premier Support Plus
24x7x365 support for business machines	✖	✔	✔
Advanced technical support available 24x7x365	✖	✔	✔
Comprehensive hardware and OS/software support	✖	✔	✔
Single point of contact for simplified case management	✖	✔	✔
Technical Account Manager for escalation	✖	✔	✔
Next business day onsite (next business day) prioritization	✖	✔	✔
Standard reporting available	✖	✔	✔
Lenovo Service Connect and Premier Assist Tag system	✖	✔	✔
Proactive issue detection, case creation, and resolution	✖	✔	✔
QDR for proactive event reporting & relationship management	✖	✔	✔
Accidental Damage Protection	✖	✔	✔
Keep Your Charge	✖	✔	✔
Global Battery coverage for up to 4 years	✖	✔	✔
International Service Enrollment	✖	✔	✔
Coverage for more than 230 devices	✖	✔	✔

Funktsioonid		Funktsioonid	
Toote tüüp	Uuendus	Teenus kaasa arvatud	Varuosad ja töö
Tüüp	Koha peal	Kasutusaeg	3 aasta(t)
Teenuse liik	Next Business Day	Kohapealne tugi	✔
		Ühilduvus	ThinkPad P14s Gen 3, P15v Gen 3, P1

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