



Lenovo 5WS1L39452 garantii- ja tugiteenus 4 aasta(t)

Brand : Lenovo
Product name : 5WS1L39452
Product code: 5WS1L39452

Lenovo 5WS1L39452. Kasutusaeg: 4 aasta(t), Tüüp: Koha peal



Features	Standard Support	Premier Support	Premier Support Plus
24x7 support for broken machines	✖	✔	✔
Enhanced technical support available 24 x 7 - 365	✖	✔	✔
Comprehensive hardware and OEM software support	✖	✔	✔
Single point of contact for simplified case management	✖	✔	✔
Technical Account Manager for escalation	✖	✔	✔
Next business day onsite (over 8 hours prioritization)	✖	✔	✔
Standard reporting available	✖	✔	✔
Online Service Connect and Remote Assist. Top expert	✖	✔	✔
Predictive issue detection, case creation and resolution	✖	✔	✔
QBR for proactive asset reporting & relationship management	✖	✔	✔
Proactive on-site hardware protection	✖	✔	✔
Proactive on-site software protection	✖	✔	✔
Proactive on-site data protection	✖	✔	✔
Proactive on-site backup protection	✖	✔	✔
Proactive on-site disaster recovery protection	✖	✔	✔
Proactive on-site security protection	✖	✔	✔
Proactive on-site compliance protection	✖	✔	✔
Proactive on-site performance protection	✖	✔	✔
Proactive on-site availability protection	✖	✔	✔
Proactive on-site reliability protection	✖	✔	✔
Proactive on-site security protection	✖	✔	✔
Proactive on-site compliance protection	✖	✔	✔
Proactive on-site performance protection	✖	✔	✔
Proactive on-site availability protection	✖	✔	✔
Proactive on-site reliability protection	✖	✔	✔

Funktsioonid		Funktsioonid	
Toote tüüp	Uuendus	Teenuse liik	Premier Support Plus
Tüüp	Koha peal	Teenus kaasa arvatud	Varuosad ja töö
		Kasutusaeg	4 aasta(t)

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