

Lenovo 5WS1L39490 garantii- ja tugiteenus 3 aasta(t)

Brand: Lenovo Product code: 5WS1L39490

Product name: 5WS1L39490

Lenovo 5WS1L39490. Kasutusaeg: 3 aasta(t), Tüüp: Koha peal

Features	Standard Support	Premier Support	Premier Support Plus
Breakfix support for broken machines	•	•	•
Advanced technical support available 24 = 7 = 365	×	•	
Comprehensive hardware and OEM software support*	×	•	
Single point of contact for simplified case management	×	•	
Technical Account Managers for escalation	×	•	
Next business day onsite labor & parts prioritization*	×	•	
Standard reporting available	×	•	
Lenovo Service Connect and Premier Asset Tag option	×	•	
Predictive issue detection, case creation, and notification?	×	×	
SEM for proactive asset reporting & relationship management*	×	×	
Accidental Damage Protection*	×	×	
Keep Your Drive*	×	×	
Scaled Battery coverage for up to 4 years*	×	×	
International Service Entitlement	×	×	
Coverage for non-Think devices	×		

Features		Features	
Product type	Upgrade	Service included	Parts and Labour
Type	On-site	Number of years	3 year(s)
Service type	Next Business Day	On-site support	✓
		Compatibility	ThinkPad P14s Gen 3, P15v Gen 3, P1

