



Lenovo 5WS1L39253 garantii- ja tugiteenus 3 aasta(t)

Brand : Lenovo

Product code: 5WS1L39253

Product name : 5WS1L39253

Lenovo 5WS1L39253. Kasutusaeg: 3 aasta(t)

Features	Standard Support	Premier Support	Premier Support Plus
Onsite support for business machines	●	●	●
Advanced technical support available 24 x 7 x 365	x	●	●
Comprehensive hardware and OEM software support	x	●	●
Single point of contact for simplified case management	x	●	●
Technical Account Manager for escalation	x	●	●
Next business day onsite Major Repair prioritization*	x	●	●
On-demand reporting available	x	●	●
Lenovo Service Connect and Premier Asset Tag option	x	●	●
Predictive issue detection, case creation, and notification	x	x	●
QDR for proactive issue reporting & relationship management	x	x	●
Accidental Damage Protection	x	x	●
Keep Your Charge	x	x	●
Global Battery coverage for up to 4 years	x	x	●
International Service Enrollment	x	x	●
Coverage for non-Think devices	x	x	●

Features		Features	
Product type	Upgrade	Number of years	3 year(s)

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